

Greetings From Your Event Venue!

A few helpful pieces of information for your upcoming event at Fair Hills. As always, please reach out with any questions or find one of our staff members during the event if you need any help. We are excited to host you!

Booking Rates

\$122.25 per adult per night (includes taxes) includes overnight cabin stay, breakfast buffet, access to resort amenities. To reserve: call 218-847-7638 or email reservations@fairhillsresort.com

Full payment is due when you make your reservation. Please let reservationists know if you are willing to share a cabin with another guest or if you plan to stay with another party.

We prefer Visa or MasterCard credit cards.

Cabin Information

Check-In time is 1:00 PM **Check-Out** time is 10:00 AM *a \$75 fee will apply for departures after 10:00 a.m.* Please check-in at the Front Desk located on the main level of the lobby. While you are welcome to arrive anytime on the day of your arrival, we do not guarantee your cabin will be ready until your check-in time. You may arrive early and utilize the grounds and amenities right away. Staff will direct you to your cabin and parking during check-in. We don't typically use keys for our cabins at the resort, we recommend keeping valuables in a vehicle. Keys are available at the front desk, if you would like one.

Cabin Amenities Daily housekeeping service is not provided, unless requested. Please ask our front desk staff if you need any additional cabin items. You are welcome to bring your own food and beverages to your cabin. While most cabins don't have fridges, we have mini fridges available to rent and ice available to purchase, for coolers, in the lobby. Cabins are furnished with a bed, nightstand, dresser, shelves, and a bathroom with a tub shower or walk-in shower. TVs, radios, and other electronic devices are not provided in the cabins. Some cabins have a full kitchen.

We provide the following items in your cabins:

- Bedroom Linens sheets, pillows, blankets
- Bathroom Towels
- Bar Soap
- Toilet Paper
- Makeup Removing Wipes
- Hangers

We suggest you pack the following items:

- Beach Towels
- Shampoo & Conditioner

We loan the following items out, complimentary, from the Front Desk (first come, first serve):

- Hair Dryers
- Irons
- Ironing Boards
- Pack-N-Play Cribs
- Shower Chair

- Toilet Seat Riser
- Coffee Pot (coffee served complimentary in lobby, hours available TBD)
- Bed Rails
- Box Fans

We sell the following items in our gift shop (next to the front desk):

- Shampoo/Conditioner/Body Wash
- Toothbrush/Toothpaste

We rent out the following items:

- Golf Carts \$22 per round of golf or \$75 per day (usage ends at dusk as they do not have lights)
- Mini-Fridge \$5 per night

- Medicine
- First Aid Products
- Microwave \$5 per night (limited quantities)
- 8HP Fishing Boat \$22 for half day or \$44 for full day
- AC Units (see below for details)

Air Conditioning Our cabins do not have air conditioning, though every bedroom does either have a ceiling fan and/or box fan. We do have a small stock of window AC units that we can install into most cabins. These are available to rent on a first come, first serve basis for \$45 per night (\$135 maximum charge.) We require 48 hours advance notice to rent in order to guarantee installation by your arrival date. Once installed, the units are charged regardless of use. If you do rent a unit and then need to cancel, we require 48 hour advance notice to guarantee cancellation. If you'd like to rent an AC unit for your cabin, please **CALL** to reserve, 218-847-7638. Reservations are first come first serve. If we run out, we will start a wait list in case our inventory/reservation levels change.

Complimentary Breakfast Buffet Your stay includes a hot breakfast buffet each morning of your stay. Specific breakfast times will be available on the conference schedule. Conference attendance will include specified lunch & dinner meals. For any additional meals we recommend checking out our local eateries listed below. You are welcome to have your own food & beverages in your cabin.

Local Eateries Our area boasts a variety of great restaurants. We are happy to direct you to a restaurant that may suit your tastes during your stay. Here is a list of the closest restaurants: Zorbaz on Pelican Lake, TJ's Booze & Bistro, Cormorant Pub, Cornfield Cafe, The Roadhouse, Ella Marie's Cafe, Parallel 46. We have directions available at the front desk.

The Soda Fountain Visit the soda fountain to purchase items such as ice cream, milkshakes, candy, chips, pop, popcorn, lattes, soft pretzels and pizza. Located on the main level of the lobby.

Resort Amenities

Land Amenities: (availability dependant on weather) 9-Hole Frolf Course, 4 Shuffleboard Courts, Sand Volleyball, Basketball Court, Playground, Heated Outdoor Swimming Pool, Kiddie Pool & Hot Tub (both close at dark), Horseshoes, 4 Tennis Courts and 6 PickleBall Courts. Fire pits and firewood are available upon request.

Equipment: check-in with the front desk for the following items: basketballs, golf clubs, tennis racquets, tennis balls, pickleball racquets and pickleballs, shuffleboard equipment, volleyballs, horse shoes, Frolf discs, bike helmets, etc.

Non-motorized boats: (availability dependant on weather) sailboats, paddle boats, kayaks, canoes and misc. boards. Equipment: lifejackets and paddles. Please note that MN State Law requires 1 lifejacket per person to be on each vessel. Golf Course: (availability dependant on weather) On property is our 9-Hole Executive Par 3 Course - included complimentary for all overnight guests. Tee times are not necessary, you may jump on and off the course anytime. We have golf clubs available to borrow from the Equipment Closet located outside on the east end of the lobby. Balls and tees are available for purchase at the Front Desk. Pull carts are available complimentary at the #1 tee box.

RV's, Motorhomes and Tents We do not have RV, Motorhome or Tent sites at the resort. All overnight lodging is required to be in our cabins. We do not allow tenting on the grounds. Nor do we allow guests to park their RV or Motorhomes in regular parking spots and stay there overnight. If a guest brings an RV or Motorhome as their personal transportation only, they may do so but we require them to park at our golf course, Wildflower, parking lot, across the street from the resort. We can provide shuttle service from that parking lot if necessary.

Pet Policy We do not allow pets at the resort. Service animals are welcome. Pets, emotional support animals and/or comfort animals are <u>not</u> allowed on the grounds of Fair Hills Resort. **Impersonating a Service Animal is illegal in the state of Minnesota.** Pretending that a pet, emotional support animal, or comfort animal is a service animal is illegal in Minnesota. In public places, only service animals are protected under the Americans with Disabilities Act or the Minnesota Human Rights Act. Violation of this policy is subject to a \$250 cleaning fee and immediate cancellation of remaining reservation without refund.

Non-Smoking Policy In compliance with the Minnesota Clean Air Act, there is no smoking within 25 feet of a building on the resort. There is no smoking in guest rooms. Guests electing to ignore our no smoking policy will be assessed a \$250 cleaning and deodorizing fee. This includes vaping and e-cigarettes.

Excessive Cleaning or Damage A fee starting at \$100 per incident will be assessed for excessive clean-up (above and beyond normal circumstances) or damage/vandalism to our cabins. For example, bodily fluids not in the toilet or broken furniture. In order to prevent this fee, we ask that you take care of your cabin as you would your own home. If there are any issues, please contact the front desk immediately.

Social Media We would love for you to post photos on social media during your stay. Please use our hashtag and tag us whenever you can! #FairHillsResort. You can follow us on Twitter, Instagram and Facebook. If you have any photos to share with us, we appreciate anything you're willing to send!

Guest & Employee Health & Safety The health and safety of our guests and employees is our number one priority, while still providing excellent service and wonderful experiences.

- If you are sick with anything, please stay home!
- **Employee Training** All employees will receive training on safety and sanitation protocols to ensure a safe and fun experience for everyone.
- Sanitation Stations Sanitation stations are available at all entrances to public buildings.
- Masks Guests and staff are NOT required to wear masks.

An AED is available at Fair Hills 24/7 outside the main Lobby doors and at the Wildflower Golf Course Pro Shop Front Desk.

We look forward to your group's visit. See you soon on the shores of Pelican Lake!

The Fair Hills Gang: Beth & Dan, and the rest of the Fair Hills Crew!